

Location: Vienna Amphora Attendees: Under separate cover

- 1. Call to Order/Statement of Quorum Having confirmed quorum the Chair called the meeting to order at 5:41 pm
- 2. Reading & Approval of Minutes The Board approved the Dec 2013 Board Minutes.
- 3. Officer Reports/Announcements
  - a. Chair (Melissa Butler) Thanks to all who attended the Board Vision meeting on Saturday, Jan 4<sup>th</sup>. The Business Plan was submitted to HQ. Melissa is speaking with Northrup Grumman to try to get more involvement.
  - b. Chair Elect (John Mullins) Agreed that the Board Vision meeting was inspirational and a good start to 2014.
  - c. Treasurer (Leslie Braun) Distributed monthly financial report. The budget and 1099s for instructors were submitted. Preparation is in progress for the upcoming audit and paperwork is being uploaded to the Section's collaboration site.
  - d. Secretary (Yvonne Fernandez) Absent
- 4. Prior Action Items/Old Business
  - a. Education Gregg will work with Jeff to get the membership survey on education set up on the website.
  - b. Lawrence B. Wilkins scholarship fund committee on track to present at the February Board meeting
  - c. Section Goals and Objectives Board members to review and send comments to the Chair. Approval vote set for the February meeting.
  - d. Treasurer-Elect candidate Treasurer responsibilities document sent to Barbara McCollough
  - e. Location of certification exams may need to find an alternate location for 1 Mar 14 certification exams.
- 5. New Business
  - a. Approval of Business Plan reviewed and submitted to ASQ National. Leads will need to report periodically on progress against the Plan.
- 6. Committee Reports/Announcements:
  - a. Arrangements Marie Rondot
    - i. Report for Jan 8 We have 15 reservations for dinner and 2 program only
    - ii. Feb. 12<sup>th</sup> at Hendon Amphora, Robert Orkin: Design & Constructing Division of ASQ
    - Date of next Board Vision meeting TBD; Melissa to solicit dates from the Board (not Presidents Day weekend or 1<sup>st</sup> weekend in March due to ASQ testing
    - iv. March 12<sup>th</sup> at Vienna Amphora
    - v. April 9<sup>th</sup> at Herndon Amphora



- Audit Paul Mills Christine and Hilary to access Alfresco to view audit documents. Paul has input on the audit process document and will finalize it no later than the end of January.
- c. Education Gregg Monaco.
- d. Finance Jeff Parnes/Mike Coleman Not in attendance
- e. Historian Rick Wells Not in attendance
- f. Lean Six Sigma SIG Chair Sion Weaver Not in attendance
- g. Membership Bill Eastham Not in attendance
- h. Newsletter/Publicity Christine Kurowski Melissa to write a welcome to 2014 and vision statement. The Board suggests republishing ASQ articles and links to other resources. Christine will publish the February meeting to the ASQ calendar.
- i. Nominating Jeff Parnes Not in attendance
- j. Placements Sion Weaver Not in attendance
- k. Proctor Muzaffar Zaffar Presented the data on December 7<sup>th</sup> exams taken. Only 5 test takers out of 51 are ASQ members! Since the majority of test takers (38) were for the CSSGB, suggest a speaker/topic tailored to Green Belts. Gregg to ask Micron if they will encourage the CSSGB exam takers to join ASQ.
- I. Programs John Mullins Speakers needed for March and Apr 2014
- m. Recertification Robert Zimman Processed about 13 recertification applications in December. Bob will send a cumulative 2013 annual report on recertifications.
- n. Quality Management Plan –John Mullins proposed finding a young person (under 30) to join the Board to work with universities to get younger members
- o. Voice of the Customer Bob Orkin Not in attendance
- p. Volunteer Opportunities Christine Kurowski Nothing to report. Will post a Virginia SPQA volunteer announcement
- q. Webmaster/Electronic Media Jeff Parnes Not in attendance
- 7. Adjournment 6:23 pm

Minutes recorded by Christine Kurowski



## Attachment A - Treasurer Report

01/01/14

# American Society for Quality Section 0511 Balance Sheet

As of December 31, 2013

Dec 3	31, 13
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ASSETS	
Current Assets	
Checking/Savings	
TD Bank	19,979.85
Total Checking/Savings	19,979.85
Total Current Assets	19,979.85
TOTAL ASSETS	19,979.85
LIABILITIES & EQUITY	
Equity	
Opening Bal Equity	16,468.49
Retained Earnings	5,143.33
Net Income	-1,631.97
Total Equity	19,979.85
TOTAL LIABILITIES & EQUITY	19,979.85

01/01/14			Americ	an Society for Quality Se Check Detail	ction 0511	
	Туре	Date Nu	m Name	December 2013 Memo	Account	Paid Amount
	Check	12/13/2013	Amphora Restuarant	401339 AMPHORA	VIENI TD Bank	
TOTAL				401339 AMPHORA	VIENI 001.5803 Dinners	-464.08
TOTAL	Check	12/19/2013	USPS		TD Bank	-464.08
TOTAL					001.5454 Annual Permit Fees	-92.00 -92.00
	Check	12/02/2013 103	Paul Mills		TD Bank	
TOTAL					001.5551 Speaker-Instructor Fee	-1,600.00



# 01/01/14 American Society for Quality Section 0511 Deposit Detail Type Date Account

	Deposit	12/23/2013	TD Bank	383.25
			001.4000 Membership Dues	-383.25
TOTAL				-383.25

### Attachment B – Goals and Objectives

#### ASQ Section 0511 Vision

Our vision is to restore, surpass and pass on to future generation our passion for quality in all it's manifestations.

To produce a foundation of quality that is relevant, marketable, vibrant and meaningful to the Northern Virginia community.

#### ASQ Section 0511 Mission

• To provide the Northern Virginia area with a community of quality, knowledge, resources and professional development opportunities.

#### ASQ Section 0511 Objectives

- Develop revised vision and service mission that resonates with expanded quality groups and members.
- Increase meeting attendance and satisfaction.
- Provide training courses that meet our member's needs.
- Improve effectiveness of section communications.
- Manage to budget.
- Increase revenue.



## Attachment C – Business Plan

# Fiscal Year: 2013-14

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## *Business Plan Template for* Northern Virginia Section 0511

Objective	Activity Title	Activity Description	Activity Date(s)	Measure	Goal	Status	% of Goal Achieved	Lead	Comments
<ul> <li>Develop Revised Vision and Service Mission that resonates with expanded quality groups and members.</li> </ul>	Visioning	Quarterly meeting with progressive agendas that address systemic challenges with current Section performance		<ul> <li>Progress to Plan</li> <li>Results of other measures</li> </ul>	New Vision, mission and service plan by 04/15/14	On going		Chair Chair Elect	Annual Approved Business Plan
• Increase meeting attendance and satisfaction.	Meetings / Arrangements	Develop new strategies to increase attendance, gain new speakers and improve venues	03/15/14	Meeting attendance & satisfaction increase	10% increase in monthly meeting attendance for 2014	On going		Program Chair Voice of the Customer	Rotating Quarterly Programs Plan
• Provide training courses that meet our members needs	Training & Certification	Identify certification courses we should provide training for and a method of promoting those courses. Examine course locations and cost and provide plan.	02/15/14	Increase in number of certifications and increase in the number of individuals taking training our course	10% increase in certifications for 2014	On going		Education Chair Audit Chair	Rotating Annual Training Plan
Improve effectiveness     of section     communications	Communications / Membership	Examine current communication methods and patterns and create plan for improvement; section communications and national support	02/15/14	Event notices should be sent to members at least 30 days in advance of event	All 2014 event notices sent at least 30 days in advance	On going		Membership Chair Finance Chair	Plan to include all Section comm.; newsletter and basic publicity for meetings and events
Manage to budget	Budgeting	Stabilize budget to spending consistent with revenue.	03/15/14	Monthly reports by Treasurer	Balanced Budget per year	On going		Treasurer Chair Chair Elect	Annual Approved Budget
Increase Revenue	Growth	Increase participation in ASQ 0511 events that generate revenue to include meetings, training, events and memberships.	03/15/14	Monthly reports by Treasurer	5% growth in revenue from 2013 closing.	On going		Chair Elect Testing Proctor	