

George F. Kiakis

Experience

2011-Present Independent Oneonta, NY

Trainer/Consultant

- Quality System Standards and Auditor Course trainer for On-line training Firm
 - Mentor and Assist applicants taking on-line course related to quality system standards and/or auditing questions introduced by said applicants
 - Grade applicants on-line course material assigned
- Consultant On-line training firm
 - Review course content for completeness and accuracy prior to on-line issue
 - Update course content as need to reflect current standard revision

2005–2011 Friesland Campina Domo Delhi, NY

Quality Assurance Specialist

- Administer and monitor company ISO quality programs.
- Manage Internal/External Auditing Programs.
- Promote Quality Improvement Awareness to drive product and performance quality within the company to comply with customer and market specifications and requirements.
- Assess compliance and advise management regarding relevant regulation, legislation, certification standards and project requirements related to USDA, FDA, ISO 9001, ISO 22000, ISO28000, and ISO17025.
 - Senior/Lead Auditor for Internal Quality Management and Food Safety Management Systems.
 - Senior/Lead Auditor for Supplier Qualification and Quality Monitoring Program.
- Interact and communicate regularly with key personnel in Production, Research & Development and Engineering regarding quality, projects and activities.
- Maintain affective working relationship and communication with customers and company Customer Service Team regarding specifications and product/quality related matters.
- Proactively advise company management of solutions and new ways of working based on knowledge and insight of the quality and production domains.
- Actively participate on teams and committees, including Change Control Board, Corporate Quality and Quality Initiatives, Program Steering Committees, Production Operations Team, Engineering Expansion Team, Process Improvement and Safety.
 - Update and manage Supplier Management Program including outsourcing of Toll Processing.
 - Develop and update quality documentation related to regulatory, international and corporate standards.
 - Coordinate Quality Assurance performance with Customers and Raw Materials/Third Party Suppliers.
 - Planning, organization and administration of the company Hygiene and Validation Programs.
 - Review, approve and release of production batches related to quality assurance standards.
 - Responsible for plant quality related production Corrective and Preventative Action (CAPA) responses as well as other quality related production issues.
 - Prepare and communicate reporting based on product performance to

specifications.

- Quality input to all Hygiene related issues.
- Lead for validation activities including; (IOQ/PQ, Cleaning Validation).
- Develop curriculum and conduct company training for Good manufacturing Practice (GMP), Hazard Analysis Critical Control Points (HACCP) and Hygiene and Internal Auditor Training.

1998–2005 DMV International Veghel, NL and Delhi, NY

Research & Development / Process Technologist

- Research and Development of new production processes.
- Transition of new products from Laboratory and Pilot Plant to production facilities.
- Expatriate assignment in Veghel, the Netherlands for development of new products.
- Managed, organized, and improved Pilot Plant Facility, to include new hygienic construction upgrades and equipment installation.
- Updated Equipment SOP's and implemented equipment training for R&D personnel, optimizing efficiency of project process flows.

1980–1998 Delwood Foods /Deltown Chemergic Delhi, NY

Operations / Production Operator

- Manufacturing operations, to include product formulation realization and equipment operations.
- Operations representative for initial Cleaning Validation Project.
- Plant Safety Committee, including development of Production and Safety Standard Operating Procedures.
- Mechanical drafting of production equipment.

1981–2001 New York State Army National Guard / Army Reserve

Construction Company Detachment First Sergeant

- Administered and organized all facets of Construction Company, to include planning, project and personnel management.
- Personnel development management, to include performance, career and disciplinary counseling.
- Multi project management / supervision of teams ranging from 15 to 120 men and women, including projects in the USA, Central/South America and Europe. Project range includes;
- Road construction and repair (Horizontal Construction), Paving, patching, culvert installation
- Building construction and repair (Vertical Construction), Masonry (concrete, brick, stone), Carpentry, Plumbing, Electrical

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Education

- 120 disassociated college level credits from Coastal Caroline Community College, Texas A&M University, State University of New York, US Marine Corps, and US Military Engineer Academy
- ASQ (American Society of Quality) Certified Quality Auditor
- RAB/QSA (Registration and Accreditation Board/Quality Systems Auditors), IATCA (for Australia) Senior / Lead Quality Management System Auditor.
- RAB/QSA-FS Lead Food Safety Management System Auditor.
- RAB/QSA auditor certificates.
- Extensive Coursework and Seminars including:
- Plant Operations, Validation, Chemical Engineering, Quality Assurance, Membrane Technology, Pilot Plant Scale Up, Waste Water Applications, Trade Courses in Drafting, Blue Print Reading, Electrical, Plumbing, Masonry, and Carpentry, Project Management, Personnel Management, Business Management, Critical Process Management, Communications, Performance Counseling.
 - Lloyd's of London Certification as ISO 9001:2000 Internal Auditor.
 - Six Sigma Green Belt.

Affiliations

- Member American Society of Quality (ASQ), Quality Management Division, and Audit Division.
- Institute of Validation Member since 1999.
- Voting member ISO/Technical Committee 34/Work Group 12 for development of new ISO22006 standards for Quality Management for Agriculture.

Awards

- Presidential Who's Who – Among Business and Professional Achievers Award 2009-2010
 - Quality Assurance Specialist of the Year, Presidential Who's Who, 2010.

Recent Accomplishments

- Appointed ASQ (American Society of Quality) Audit division Regional Counselor for New York and Northern Pennsylvania.
- Only US based member of corporate audit team
- Lead the interdepartmental team, identified issues, proposed corrective actions to accommodate new corporate standards and achieve a highly successful rating on a corporate Quality Audit.
- Coordinated 2011 Customer Audits which resulted in no findings of nonconformance.
- Completed first phase of plant expansion program with Engineering Team.
- Update Food Safety Management System and became the first company within Campina 1 to obtain certification of the new ISO 22000:2005 standard.

Summary

- Knowledgeable and operationally savvy in manufacturing , food / nutritional ingredients and hydrolyzed proteins, familiarity with business and government (USDA) issues related to import/export of products; National and International experience in quality and food safety auditing; as well as Personnel Management and Organization, with a strong knowledge of Microsoft Office (Word, Excel, and PowerPoint) and working knowledge of SAP.
- Knowledgeable in construction and repair activities including project and personnel management related to Horizontal and Vertical construction.