

**Location:** Houlihan's, Springfield, VA **Attendees:** See "Officers Present" below

Time Slot	What	Who	Decisions / Ac- tions*
5:45 – 5:50	Call to Order / Statement of Quorum     Opening Remarks	Chair-elect	
5:50 - 5:55	<ul> <li>Reading and Approval of Minutes</li> <li>Previous Monthly Minutes</li> <li>Financial Report and Status</li> </ul>	• Secretary • Treasurer	
5:55-6:05	Open discussion     Overview of outstanding action items.	Chair and attendees	
6:05 - 6:40	<ul> <li>Chair Reports (most frequent are position identified)</li> <li>Arrangements – pending venues</li> <li>Audit</li> <li>Database</li> <li>Education – planned offerings</li> <li>Finance</li> <li>Membership</li> <li>Nominations</li> <li>Placements</li> <li>Programs – pending speakers/topics</li> <li>Re-Certification</li> <li>Treasurer</li> <li>VOC</li> <li>Webmaster – on-line expense forms</li> <li>Others (Historian, SIGs, Past Chair, etc.)</li> <li>Chair Elect</li> <li>Chair</li> </ul>	Board Members (Please, let's stay in sequence and topic-focused for time control)	
6:40 – 6:45	<ul> <li>November meeting         <ul> <li>Location – Harbour Grille, Woodbridge</li> <li>Speaker Mike Novak "Knowledge Management</li> <li>Systems Requirements"</li> </ul> </li> <li>December Meeting: 11 December 2019         <ul> <li>Location: PJ Skidoos, Fairfax</li> <li>Topic: Holiday Social</li> </ul> </li> <li>January 2020 onward         <ul> <li>Locations set through June</li> <li>Need topics</li> </ul> </li> </ul>	Board and chairs	
6:45-6:47	Review of Action Items / Minutes	• Secretary & Chair	
6:47	Adjournment	• Chair	



\* Actions Detailed below:

Meeting was called to order by Chair-elect Barbara McCullough at 5:47.

Officers present: Barbara McCullough (Acting Chair), Ken Rapuano, Connie Broadie, Cyndi Reichardt, Muzaffar Zaffar, Leslie Braun, Sara McAlpine, Charlotte Wild

Chair's Remarks: General discussion of the issue of the fake/spoofed emails and texts coming to Section officers.

Review of outstanding action items status.

Meeting minutes from September finalized and approved.

#### Action Items from October Meeting:

Webmaster – indicate on site for members to verify their attendance in advance of certifications coming due in December.

Arrangements: Check parking situation at Daniel O'Connell's. Muzaffar found no dedicated parking; only paid parking. Will be parking be covered/validated?

Send Carolyn email w Harbor Grill information.

Check on board email addresses.

#### Older Action Items:

Jeff – need to update website for meetings Oct-Dec in coordination with Carolyn. Status: **Cleared.** 

Jeff – Send a doodle for finance committee meeting for onboarding finances with national.

Status: Cleared; sent 10.9.19

Jeff - Add Arrangements chair to the Section Bill Highway.

Status: In progress

Connie – Continue to tweak surveys.

Status: In progress

Action Item: Jeff. Check to ensure jobs placement page updated.

Status: Cleared

Action Item: Jeff. Migrate old site to new site.

Status: In progress

Action Item: Jeff – Update VOC link on website.

Status: Cleared



Action: Sara – Cancel uncashed \$200 check (for PO box) in the database with explanation. Status: Cleared. Check is dead and account being cancelled.

Action: Muzaffar – Will email ASQ educational resources handout to board and also post on

Education location on site.

Status: In progress. PDF was sent; not posted on website yet.

Action: Jeff – Update bank signature cards for current authorized officers.

Status: Sara has arranged for TD Bank to contact Corey and Barbara to finalize new signature cards for bank account. **Superseded**; account being closed.

Action Item: Board verify that their login status is up to date.

Status: In progress; see Regina's transmitted comments on how to do it. Sara has logged in but sees herself as only member.

### Chair Reports

<u>Carolyn (Arrangements)</u>: Not Present. Remainder of 2019 set. First 6 months of 2020 set. January – Olive Garden; Feb – Daniel O'Connell's in Alexandria; March – On the Border

<u>Charlotte (Audit)</u>: Present. Per Leslie will begin the annual section audit process Jan/Feb. Will need to include the records for closing of the Section account. Charlotte – in future will continue to look at monthly bills and expenditures. Connie, Leslie, and Charlotte will be the audit team again. Will need locations for everything for audit from Sara.

<u>Cyndi (Database)</u>: Present. Reports being sent out to members on request; tries to respond to requests in 24-48 hours, at least with a confirmation. If an issue, still consults with Corey.

<u>Muzaffar (Education)</u>: Present. Suggestions for improvement. One suggestion – look at top five most popular certifications and post associated training on current site. For \$99, have a year to take practice exams. In-person training for black belt is ~\$12k (\$10k for members). Web-based training; when you buy have 1 year. Yellow belt is 250, black belt 700 for members.

Leslie (Finance): Present. Will participate in next scheduled audit.

Matthew (Membership): Not present. Sent the September membership report (attached).

Corey (Nominations): Not Present.

<u>Programs</u>: Not present. Mike will do November presentation. New slate of presentations needed starting January.

Seema (Placements): Not present.

<u>Eric (Recertification)</u>: Not present. Per Muzaffar and Cyndi – will be busy due to end of year with member requests to address recert.

<u>Sara (Treasurer)</u>: Present. Sara got an email from ASQ.org about cloverleaf. Report on onboarding checklist. Activated and logged into MyASQ finance; attended Bill Highway training; updated



contact info in BH; will complete an xfer of \$100. Financial piece not included for sections this year, possibly due to complexity of transition. 3<sup>rd</sup> Q report Oct 31; board will need to sign off.

Connie (VOC): Present. Still working on surveys. Got some feedback from Arnold. Per Barbara – need to look into dial in availability. But need good dial in quality. Charlotte – focus effort on four in person meetings, with rest webinars, but be able to guarantee good quality presentations outside local area. Connie – board meetings online? With the holiday networking social, may need only 3 great speakers. Charlotte – we should talk up networking. We are being linked online with software testing. Barbara – Need to search in auditor, process improvement, project analyst, but inconsistent and mixed in with non-quality positions. Charlotte – can ASQ really emphasize what quality professionals do and try and change how the field is categorized. Connie – can watch online and document for cert credit (online journal). Charlotte – meeting codewords for video presentations in middle and end to verify attendance.

Webmaster (Jeff): Muzaffar doesn't have access through everything, just for education.

Open meeting:

No additional new business.

Adjourned at 6:47