



# Red Bead Discussion

- ▶ What can you say about the working climate at the White Bead Company?
- ▶ What were the advantages and disadvantages of the inspection system?
- ▶ List the strategies management tried for improving workers' performance:
- ▶ Why didn't they work?
- ▶ What do we now know about the performance of this system? ●
- ▶ How might management improve the performance of the system?
- ▶ Give an example you might have seen of a situation similar to the Red Bead, and discuss how you might improve it.

# Red Bead Performance



## NP Chart of Red Beads

