

## EDUCATION CORNER



*What sculpture is to a block of marble;  
education is to a human soul. -Joseph Addison,  
essayist and poet (1672-1719)*

### **Featured ASQ Reference Resource:**

Do you know what Jidohka means? How about “Instant Pudding” (as a quality term!)? You would if you knew that ASQ has a handy glossary of quality terms located on its web site. Just click on <http://www.asq.org/glossary/> to find the definitions of over 600 quality terms and phrases. Now you will finally be able to answer that nagging question: “What is a Quincunx?”

**Training Tip:** Do you need to get a certification or just want to learn more about a particular area of Quality but don’t know where to find the materials or courses to help you? If so, ASQ has a page that lists training and reference materials that you can use to get smart on any of the ASQ Bodies of Knowledge. Just click on the link: <http://www.asq.org/certification/>. When you get to that page, scroll down and select the link for the BOK that you are interested in. On the page that comes up, select the link labeled “2. Prepare for the exam”. That link will take you to a page with a listing of training courses and books and materials that can provide you with the ability to increase your

knowledge or prepare you for a certification exam.

### **Prepare for ASQ Certification**

ASQ launched three new Web-based certification preparation programs to help you prepare for the ASQ Certified Quality Auditor, Certified Biomedical Auditor, or Certified HACCP Auditor exams by identifying your strengths as well as your additional areas of study. These programs provide enough questions for at least three completely unique exams. After answering each question, you will receive an explanation and the correct answer. Once you have completed the program, you will receive a graphical summary of your scores. For more information, please visit:

- [Certified Quality Auditor Question Bank](#)
- [Certified Biomedical Auditor Question Bank](#)
- [Certified HACCP Auditor Question Bank](#)

### **SECTION 0511 TRAINING:**

**CMQOE:** Currently there are no CMQOE courses being offered.

**CSQE:** Currently there are no CSQE courses being offered.

**CQA: Course Description**—The Certified Quality Auditor (CQA) is a professional who understands the standards and principles of auditing and the auditing techniques of examining, questioning, evaluating, and reporting to determine a quality system’s adequacy and deficiencies. The American Society for Quality Section 0511 of Northern Virginia will present a training course to

prepare students to take the national CQA examination held **June 6, 2009**. More information about the CQA, benefits of certification, requirements, application form, test dates, and the examination is provided at the website <http://www.asq.org/certification/quality-auditor/index.html>

**Course Schedule and Location**— 5-weekend accelerated course for those with >3 years of auditing experience. This class will meet for 7 hours each Saturday from April 25 through May 30 (no class will be held Memorial Day weekend). ASQ Section 0511, Northern Virginia, is evaluating the use of a web-based tool to provide a “virtual” classroom. If the tool meets certain criteria, it will be possible for students to log in to the Internet website for each session, and avoid driving to a central location. If this tool is not satisfactory, we will ask if one or more students may offer to host class sessions where they work, or we may hold sessions in the Telos building in Ashburn, Virginia.

**Course Materials**—We use the Quality Council of Indiana's CQA course materials, described at (<http://www.qualitycouncil.com>). You should write a separate check or credit card payment to ASQ Section 0511 for one or more of the following:

\$65 for the CQI's primer, required (may be shared with co-workers if convenient)

\$35 for the solutions text to the primer's problems, if desired (we'll cover solutions in class)

\$70 for the CQA Electronic exam with practice quizzes and tests, if desired (good for practice outside the classroom)

**ASQ 0511 CQA Course Tuition**—The tuition is \$275 per person for the course payable to ASQ Section 0511. (This does not include an application for ASQ membership or the ASQ examination application fee.). Write a separate check to ASQ Section 0511 for tuition. (One check can cover tuition and course materials, if accompanied by a clearly itemized listing.)

ASQ 0511 Section Treasurer is Joseph Tullington, and you can send checks to him at his home address, 7149 Baldwin Ridge Road, Warrenton, VA 20187.

**CQA Examination Application Fees to ASQ**—You will need to mail another separate check or make a credit card payment to ASQ headquarters (see website at

<http://www.asq.org/certification/quality-auditor/apply.html> to **REGISTER FOR THE EXAM NO LATER THAN FRIDAY, APRIL 17**, paying \$390 for a non-member exam application, \$230 for an ASQ member. Individual ASQ membership is \$129.00, (but is not required for the course), and the membership application form is at [www.asq.org](http://www.asq.org).

IF YOU ARE INTERESTED IN THIS COURSE, PLEASE CONTACT THE INSTRUCTOR,  
PAUL MILLS, AT  
[PMILLS3@VERIZON.NET](mailto:PMILLS3@VERIZON.NET)

### **VOLUNTEERS SOUGHT:**

**Education Volunteer:** – In the past, the Section 0511 Education Chair has been concerned with providing training for section members who are trying to prepare for a certification exam. The

section would like to expand our education role by moving into the Quality Education arena. We are looking for people who work in the Education field (any level, public/private, teacher or administrator) who would like to assist the section in providing liaison to local schools, setting up and running an Education Special Interest Group, etc. Qualified candidates should have a certification in one of the following areas: CMQ/OE, Quality Auditor, Six Sigma Black Belt, or Quality Improvement Associate. The level of participation is entirely voluntary. As always, participation as a committee member earns recertification points. Please contact the Education chair at [education08@asq0511.org](mailto:education08@asq0511.org)

specific instructor or the education chair at [education08@asq0511.org](mailto:education08@asq0511.org)

### **Certification Exam Preparation**

**Course Instructors:** The section is looking to expand its certification exam preparation course selection. If you would like to be a lead instructor for a new offering or be an assistant instructor in an existing offering, please contact the education chair at [education08@asq0511.org](mailto:education08@asq0511.org)

Instructor qualifications include a certification in the BOK you desire to instruct, several years of on the job experience in that field, and experience as an instructor/teacher. Instructors receive recertification units for teaching as well as a small stipend.

### **Venues for Certification Course:**

Section 0511 is constantly looking for a classroom facility to conduct our Certification Preparation Courses in. If you are planning to take one of our courses and have a facility that you provide for the course, please contact the